

Early Warning & Recall

The feed and/or food safety of our products receives the highest priority throughout all of our operations. All measures which are needed to guarantee this are being implemented in full without any concessions. If, despite all the precautionary measures taken, products do not comply with legal requirements or with provisions of the assurance schemes our entities are certified for, then all the actions taken are intended to limit (any) negative consequences to a minimum.

With regards to the above, two important steps must be recognized:

Early Warning: detecting and reporting any irregularity in the products handled by our entities and reacting quickly by communicating accordingly;

Recall: blocking and, whenever necessary, recalling of products already delivered.

The responsibility for early warning & recall lies with the coordinator of the recall team, assisted therein by the recall team. The quality manager acts as coordinator.

If any irregularities are discovered in the products delivered by our entities the local quality department should be contacted as soon as possible:

Company	Country	Name	Phone	Mobile	E-mail
Quality Manager BAST Group		Audrey Rensen	+31(0)10 400 7875	+31(0)613856920	quality@cefetra.nl
Cefetra BV Cefetra Feed Service BV BayWa Marketing and Trading International BV	The Netherlands	Wouter van der Poel	+31(0)10 400 7983	+31(0)683527591	quality@cefetra.nl

Cefetra Ltd.	United Kingdom	Sarah Bell	+44(0)141 445 7326	+44(0)7769 697 238	ltd_quality@cefetra.co.uk
Cefetra Ltd.	United Kingdom	Hannah Kane	+44(0)141 445 7321	-	ltd_quality@cefetra.co.uk
Cefetra Hungary Kft.	Hungary	Norbert Kires	+36 123 73875	+36 30 590 2001	kires@cefetra.hu
Cefetra Hungary Kft.	Hungary	Zsuzsa Nora Biro	+36 123 73877	+36 30 602 2897	biro@cefetra.hu
Cefetra Polska Sp. zo.o	Poland	Natalia Krzynowek	+48 587613110	+48 510 922 975	krzynowek@cefetra.pl
Cefetra Polska Sp. zo.o	Poland	Radoslaw Sobieraj	+48 587820479	+48 785 165 785	sobieraj@cefetra.pl
Cefetra Ibérica S.L.	Spain	Marta Soto	+34 911928800	+34 645438472	qualityspain@cefetra.es
Cefetra Ibérica S.L.	Spain	Santiago Bernal	+34 911928800	+34 611276007	qualityspain@cefetra.es
Cefetra Spa	Italy	Valerio de Sossi	+39 333 5878745		desossi@cefetra.it
Cefetra Spa	Italy	Roberta Merendi	+39 347 6891821		merendi@cefetra.it
BayWa Ukraine LLC	Ukraine	Olga Sliunko	+38 044 299 90 55		Ukraine.operations@baywa.com

If they are not reachable you can contact the group quality manager in the Netherlands or the local trader of the relevant product.